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GOVERNMENT OF KERALA

Abstract

Information Technology Department – State Service Delivery Gateway (SSDG)- Information dissemination and Service Delivery through Single Web Portal for Government of Kerala viz. www.kerala.gov.in -Orders issued.

INFORMATION TECHNOLOGY (B) DEPARTMENT

G.O.(Ms)No. 03 /2015/ITD.

Dated, Thiruvananthapuram, 02-02-2015

Read: GO(Ms) No. 21/2014/ITD, dated 04-07-2014.

ORDER

The State Service Delivery Gateway (SSDG) project has been formulated under the National e-Governance Plan (NeGP) to fulfill the vision of providing easy and convenient services to the citizens through remote access by enabling e-forms, State Portal and a common service delivery gateway. State Portal is one of the project components of SSDG as Information dissemination and electronic delivery of services are the key objectives of the SSDG project. A State portal is inevitable to give both information and allow transactions for service delivery to the citizens.

2.The present state portal of Government of Kerala hosted in the domain name www.kerala.gov.in is owned and maintained by the Information and Public Relations Department with technical support of C-DIT. This portal should be integrated to National Portal as envisaged in SSDG project, after getting Standardisation Testing and Quality Certification (STQC) approval and after making it tuned with State Portal Framework(SPF). As per Government Order read above Government have permitted the Director, Kerala State IT Mission(KSITM)to launch the portal viz. www.eservices.kerala.gov.in so as to start SSDG project with available e-services due to the then pressing need .Eventually our state has two web portals at present with same content and purpose.

3. The State Portal is envisaged as a Single Point of Access for all Government to Citizen(G2C) services and information which should act as an Integrated Service Delivery Channel providing services as well as information of various Government Departments. As the State Portal will act as a strong tool to position its services and to strengthen its public presence,it is very important that a single web address is made available to the public for information and e-services extended by all Government Departments. The intention of having a single portal is to avoid visiting more than one portal by the public for same purpose. Citizens needs to remember only one web address for their interaction with the Government of Kerala.

4. The above position had necessitated to integrate the portal owned by KSITM (www.eservices.kerala.gov.in) with the web portal owned by I&PRD (www.kerala.gov.in) . The I&PR Department had agreed to the proposal. when consulted.

5. In the circumstances Government are pleased to order that only a single portal viz. www.kerala.gov.in shall be maintained in the state henceforth which shall be owned by the Kerala State IT Mission. This portal will act as a single point of interface for all information and services related to State Government as a part of SSDG project. The Director, I&PRD shall take necessary action to transfer the ownership of the domain name viz., www.kerala.gov.in to the Director, KSITM with immediate effect. The updation of content part dealing with information shall be done by I&PRD and they shall be the “Content Manager” of the above State Portal. KSITM shall provide necessary access privilege to I&PRD for the part dealt by them. All Government Departments, Universities, KPSC, LSGIs, PSUs and autonomous bodies and all institutions which are receiving Grant-in-Aid from Government should integrate their e-Services invariably with the above state portal viz. www.kerala.gov.in though SSDG. They should also take necessary action to verify and update the information pertaining to their respective Departments/Offices/Institutions in the above state portal from time to time. The Director, KSITM shall be the nodal officer for the above e-Services integration. All Heads of Departments/Institutions and all Heads of statutory bodies should ensure that the above direction is complied without fail.

(BY ORDER OF THE GOVERNOR)

Jiji Thomson
Chief Secretary

To

All Additional Chief Secretaries/Principal Secretaries/Secretaries.
Secretary, Kerala Legislative Secretariat.
Secretary to Governor.
All Heads of Departments/Secretary, KPSC/ Registrars of all Universities.
The Director, I&PRD, Thiruvananthapuram.
The Director, Kerala State IT Mission, Thiruvananthapuram.
The Principal Accountant General (Audit) Kerala, Thiruvananthapuram.
The Accountant General (A&E), Kerala, Thiruvananthapuram.
All Heads of PSUs/Autonomous Bodies.
All LSGIs.
The State Informatics Officer, NIC, Thiruvananthapuram.
Web & New Media, I & PRD (for uploading in the website).
Stock File / Office Copy.

Forwarded/By Order


Section Officer